



**ACTIVE  
ENFORCEMENT  
EFFECTIVE  
9-2-11**

ASSOCIATION OF APARTMENT OWNERS – SECURITY (808) 469-3589 OR (808) 673-5224

## House Rules, Violations & Fines Frequently Asked Questions – FAQs

### House Rules, Violations & Fines

1. **Who do I talk to in Security about getting this violation resolved or taken care of?**  
You need to speak to the owner of the unit or the owner’s rental agent. Security cites people for violations, enforcing House Rules and other rules and regulations. We are NOT involved in resolving the violation.
2. **May I have a copy of the House Rules?**  
The owner or owner’s agent is responsible for making sure you know the House Rules and they can provide you with a copy. What I can give you is this sheet with FAQs regarding the HOUSE RULES.
3. **Will the owner be fined for my violation?**  
That is up to the condominium association’s Rules and Regulations Panel, who reviews violations.
4. **Will the owner charge me for the violation if he or she is fined?**  
That is between you and the owner.

### Rules for Swimming Pools & Jet Spas

5. **The rental agent (or owner) didn’t tell us that the Lap Pool was a “QUIET POOL.”**  
That is between you and the rental agent or owner.
6. **How do you determine what is “excessive noise” at the Quiet Pool/Lap Pool?**  
Any noise louder than a “quiet conversational tone” is too loud. Any noise that reverberates up to the surrounding condominiums is too loud. Any noise that interferes with the quiet enjoyment of the resort by owners and renters in the Quiet Pool/Lap Pool area, the surrounding courtyard and condominiums facing the pool area is too loud.
7. **So, I can make as much NOISE as I want at the Lagoon Pool?**  
No. We allow higher sound levels at the Lagoon Pool. However, any noise that interferes with the quiet enjoyment of the resort by owners and renters is too loud. Please be considerate of others.
8. **May I bring a COOLER to the pool?**  
Coolers no larger than *approximately* **12-inch by 12-inch by 12-inch** may be brought into the pool areas. Glass bottles and other glass items are NOT allowed in the pool areas, even if they are kept in the coolers. Similar-sized coolers with total length + width + height = 36-48 total inches or less are acceptable. The Country Market/ABC Store at Ko Olina Station (across Disney’s Aulani resort) carries coolers. Target, K-Mart and Costco also carry coolers. They are located in Kapolei.
9. **May I bring a WINE BOTTLE and WINE GLASSES into the pool areas in a cooler?**  
No. Glass of any kind is not allowed in the pool areas, even if they are kept mostly in coolers.
10. **May I take a DRINK to the SPA or POOL and set it down on the deck?**  
No. Drinks must be kept a minimum of six (6) feet from the swimming pools and spas.

## House Rules, Violations & Fines Frequently Asked Questions

### Rules for Swimming Pools & Jet Spas (continued from Page 1)

#### 11. Lap Pool/Quiet Pool – What toys, **INFLATABLE RAFTS & RINGS**, and gear are allowed?

**YES:** For LAP SWIMMING ONLY, one may use goggles, small swim fins, snorkels. For small children: water wings and small inflatable rings are allowed.

**NO:** NO TOYS OF ANY KIND. No inflatable rafts, boogie boards, balls, toys, etc.

#### 12. Lagoon Pool – What toys, **INFLATABLE RAFTS & RINGS**, and gear are allowed?

**YES:** Goggles, snorkel masks, small swim fins, snorkels. For small children: water wings and small inflatable rings are allowed.

**NO:** Please see bullet items below.

- No inflatable rafts, large inflatable rings or boogie boards.
- Balls and ball-tossing games are allowed if the balls are safe and soft.
- Ball tossing is allowed if it is not disruptive and the players do NOT monopolize any section(s) of the pool.
- Play activities may NOT interfere with other people using the pool.
- Ball tossing and other play activities are NOT allowed if it seems they may intimidate people and keep them from entering the pool.

#### 13. **HOW MANY PEOPLE** may we have in the **TWO** swimming pool areas at one time?

**A MAXIMUM OF 7 PEOPLE PER CONDOMINIUM are allowed to use the TWO swimming pool areas at the SAME TIME.**

*The House Rules state:* An Owner may have a maximum of six (6) guests per condominium using the Lagoon Pool & Lap Pool/Quiet Pool areas at the same time.

*The math works out this way:* The **Owner + 6 guests = 7 people maximum** for the two areas, NOT seven (7) people in each pool area.

**EXAMPLE:** If the Owner + spouse + 3 kids are in the pool areas = 5 from OWNER'S FAMILY, then they may have only + 2 additional people = 7 people total.

#### 14. May I **HANG TOWELS** over the **RAILINGS** or **FURNITURE** on the **LANAI-balcony?**

No. Please do NOT hang or drape towels or other clothing or items over the railings or furniture on the lanai-balcony.

#### 15. Must I **WEAR** a **COVER-UP** or **SHIRT** and **SHOES** when **OUTSIDE** of the pool areas?

Yes.